

COVID-19: Business Continuity as SAM & Co is now “Working from Home”



Shardul Amarchand Mangaldas

Dear Friends,

We do hope that you and your families are well. No doubt, many of you are feeling concerned about the COVID-19 global pandemic, and our thoughts are with everyone who has been impacted by current events. We wanted to let you all know of all the things we have been doing to ensure our preparedness to deal with the developing situation, while ensuring business continuity for clients and business partners.

First and foremost, our most important endeavour is to ensure the safety and wellbeing of all of our people, their families and our communities. We would like to reassure you that the SAM Leadership team has been working tirelessly to ensure that our people and our business are protected. We have put in place a wide range of measures including COVID-19 related medical information, personal hygiene protocols and resources and of course, frequent deep cleaning across all our offices. We have also been actively promoting social-distancing and as such, have cancelled client-facing events, issued detailed travel and sickness advisories and instituted reporting mechanisms, to minimise all non-essential international and domestic travel and ensure that any one at the Firm with any exposure to COVID affected areas/people or flu like symptoms self-quarantine and work from home – even if healthy and asymptomatic, as we do not want to be inadvertent vectors of the disease for the rest of our communities.

With effect from 17 March 2020, the Firm is “Working from Home” to implement social distancing to break the chain of transmission. We have stress-tested our systems and our teams are well equipped to work remotely and securely. For you, this means we will be fully responsive via phone and email as usual, and our technology platform supports online meetings and conference calls. We are confident that the quality of service you receive from us will remain as high as usual but we anticipate that some inconveniences may arise and we appreciate your support as we work to resolve these quickly. Our offices across India will remain open with skeletal teams.

We want to offer our full and continued support to you, your teams and your businesses as we all navigate these challenging times. We will send you advisories from time to time that we hope you will find both practical and helpful in dealing with COVID-19-related business issues as they arise.

We would also like to take this opportunity to thank you for your support, and we remain ready to assist you as events continue to evolve rapidly – our Firm is at your service, as always.

We are confident that we will get through this together, as safely as possible.

With warm regards, and best wishes for each of you to remain in good health.

Shardul S. Shroff
Executive Chairman

Pallavi Shroff
Managing Partner

Akshay Chudasama
Managing Partner